DICSA is a non-profit human services organization serving primarily Dickinson and Iron Counties since 1989. Some of our programs serve residents of other counties, and therefore DICSA's impact stretches to all 15 counties of Michigan's Upper Peninsula.

Our mission is to focus and coordinate all available resources that empower individuals to obtain the opportunities to become self-sufficient.

We are governed by a 9-12 member tri-partite board made up of representatives from the public (elected officials), private, and low-income sectors of our communities.

DICSA is funded in part by federal, state, and local grants, UPCAP, the United Way of Dickinson County, local millage, and private donations.


DICSA
"A Community Action Agency"

**Dickinson Iron Community Services Agency**

1238 Carpenter Avenue
Iron Mountain, MI 49801

Phone: 906-774-2256
Toll Free: 800-211-1696
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www.dicsami.org


*CSFP—Commodity Supplemental Food Program*

*Congregate Meals*

*Court Ordered Community Service Placement*

*ESG—Emergency Solutions Grant*

*Family Ties Adult Center*

*Home Delivered Meals*

*In-Home Services*

*MSSA—Michigan Student Service Award Program*

*Outreach Services (Fuel/ Utility Assistance)*

*RSVP—Retired and Senior Volunteer Program*

*Tax Preparation*

*TEFAP—The Emergency Food Assistance Program*

*Transportation*

*SSVF—Supportive Services for Veteran Families*

*Weatherization*

DICSA
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# 2018 Annual Report

# Program Impact 2018

- A 95-year-old woman, petite and spunky, lit up the whole room when she began attending **Family Ties Adult Center**. Her daughter was her caregiver, and struggled with the decision to seek respite, but knew it was best for both herself and her mother.

  She started attending only 2 days per week but increased to 5 days per week as she became more alert and active with the social stimulation and care provided by the staff at Family Ties. Her daughter was comforted to see the positive changes in her mom.

  When she would come each afternoon to pick up her mother, the love and humor that she shared with her mom in turn spread joy to the staff.

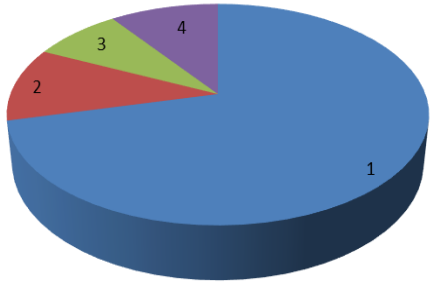
  "Our hearts will be forever changed because we had the extreme privilege of sharing a small part of her long and beautiful life," said Tammy Tomassucci, Family Ties Coordinator.

- A **Home Delivered Meal** client had given up on life with no interest in the outside world following the death of his wife. His meal driver showed so much interest and encouragement that he has now found purpose and enjoyment in life again.

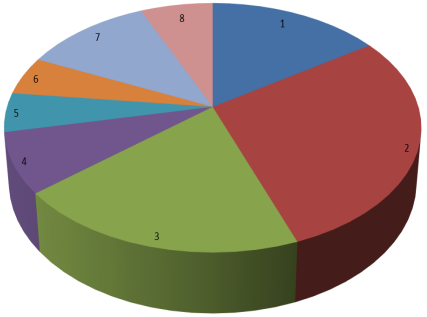
- "Thank you so much for helping me out with my furnace situation. Your assistance was GREATLY appreciated!" - a **Weatherization** client

# Revenues and Expenditures FY'2018

| **Revenues by Source** | | |
|---|---|---|
| 1 Federal & State | $2,222,557 | 71.18% |
| 2 Local/InKind | $ 338,195 | 10.83% |
| 3 Program Income | $ 251,300 | 8.05% |
| 4 Other | $ 310,344 | 9.94% |
| **Total Revenue** | **$3,122,396** | **100%** |




| **Expenditures by Category** | | |
|---|---|---|
| 1 Senior Services | $488,692 | 15.65% |
| 2 Nutrition | $896,465 | 28.71% |
| 3 Commodity Foods | $612,614 | 19.62% |
| 4 Weatherization | $243,058 | 7.78% |
| 5 Housing | $158,158 | 5.07% |
| 6 Transportation | $156,663 | 5.02% |
| 7 Outreach | $360,739 | 11.55% |
| 8 Management/General | $206,007 | 6.60% |
| **Total Expenditures** | **$3,122,396** | **100%** |




## BOARD MEMBERS

Sara Basso, Secretary - Iron
Dolly Cook - Dickinson
Barb Kramer, Vice Chair - Dickinson
Clyde Peterson - Dickinson
Dawn Pisoni, Treasurer - Iron
Larry Rusch - Dickinson
Pete Schlitt, Chair - Dickinson
Roger Zanon - Iron

824 **SENIORS** maintained independent living

129,001 **MEALS** provided to seniors & homebound individuals

20 **HOMES** received energy burden reductions

$151,790 **EMERGENCY** payments distributed

24,274 **FOOD BOXES** distributed

10,978 **HOURS** of respite provided to caregivers

10,326 **RIDES** provided

11,273 **HOURS** provided in homes of seniors

108 **HOMELESS** accessed temporary housing

44 **HOMELESS** housed or prevented from homelessness

60 **VETERANS** housed or prevented from homelessness

29,204 **HOURS** donated to community programs